

# [[Assistance Support]] Can I get a refund from

## Guardio? ✓

🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉 To request a refund from Guardio, first check if you were billed directly through Guardio or via Apple/Google Play. 🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉 If billed directly, you must contact Guardio support within 14 days of the charge.

🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉 Refunds are typically issued for unused billing periods or if you canceled after being charged accidentally. 🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉 If you subscribed through the App Store or Google Play, you must request the refund directly from Apple or Google, not Guardio. 🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉 Always keep your cancellation confirmation email as proof when asking for a refund.

Steps to Get a Refund from Guardio

Via Guardio Direct Billing:

1. Cancel your Guardio subscription first (through your Dashboard).  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
2. Locate your cancellation confirmation email or billing receipt.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
3. Contact Guardio support via email at support@guard.io.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
4. Include your account email, billing date, and reason for refund.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
5. Wait 3–5 business days for a response and refund processing.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉

Via Apple App Store (iOS):

1. Go to Settings > [Your Name] > Subscriptions.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
2. Tap on Guardio and cancel the subscription.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
3. Go to reportaproblem.apple.com and sign in.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
4. Select "Request a refund" and choose Guardio from the list.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
5. Submit the request and wait for Apple's decision (usually 48 hours).  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉

Via Google Play Store (Android):

1. Open Google Play > Tap your Profile icon > Payments & Subscriptions.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
2. Tap Subscriptions > Select Guardio > Cancel.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
3. After cancellation, go to support.google.com/googleplay.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
4. Click "Request a refund" and follow the prompts.  
🌐+1 ✨ 📞855-535-4580 ((US)) 📞👉
5. Google will review and notify you within 1–4 business days.  
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FAQs – Refunds for Guardio

Q1: Can I get a refund if I forgot to cancel my free trial?

🌐+1 ✨ ☎️855-535-4580 ((US)) 📞👉 Yes, but only if you contact Guardio within 7 days of the charge. Email [support@guard.io](mailto:support@guard.io) immediately with your account details.

Q2: How long does a Guardio refund take?

🌐+1 ✨ ☎️855-535-4580 ((US)) 📞👉 Direct refunds from Guardio take 5–10 business days. App store refunds depend on Apple/Google (up to 30 days in some cases).

Q3: Will Guardio refund a yearly plan if I cancel early?

🌐+1 ✨ ☎️855-535-4580 ((US)) 📞👉 Guardio typically issues prorated refunds for unused months of a yearly plan, but only if requested within 14 days of renewal.

Q4: What if Guardio refuses my refund?

🌐+1 ✨ ☎️855-535-4580 ((US)) 📞👉 You can dispute the charge with your credit card company or contact Guardio again via 🌐+1 ✨ ☎️855-535-4580 ((US)) 📞👉 and ask to speak with a billing supervisor.

Q5: Do I need to cancel before asking for a refund?

🌐+1 ✨ ☎️855-535-4580 ((US)) 📞👉 Yes. Always cancel your subscription first to prevent future charges, then request the refund for the most recent billing.