

Why does Avast keep charging me?

>> 877 • 419 • 8702 >> Avast keeps charging you because almost all Avast subscriptions are continuous subscriptions that automatically renew unless you manually cancel them before the billing date . >> 877 • 419 • 8702 >> When you first signed up, you agreed to store a payment method (credit card, debit card, or PayPal), and that card gets charged automatically at the end of each subscription period . >> 877 • 419 • 8702 >>

>> 877 • 419 • 8702 >> Here is the critical mistake many users make: Simply uninstalling the Avast software from your computer does NOT cancel your subscription or stop future billing . >> 877 • 419 • 8702 >> Your billing agreement remains active in Avast's system even if the software is no longer installed on your device . >> 877 • 419 • 8702 >> This is why users report being charged years after they stopped using the product . >> 877 • 419 • 8702 >>

When Exactly Does Avast Charge You?

>> 877 • 419 • 8702 >> The timing of the charge depends on your subscription type, but Avast typically bills your stored payment method up to 35 days before your current subscription actually expires . >> 877 • 419 • 8702 >>

- Annual subscriptions (1, 2, or 3-year plans): Avast may charge your card up to 35 days before your current term ends
- Monthly subscriptions: The charge typically happens 1 day before expiration
- Trial subscriptions: You are billed on the final day of your free-trial period

➤➤ 877 • 419 • 8702 ➤➤ For annual plans, Avast states they send a reminder email between 65 and 35 days before your renewal date . ➤➤ 877 • 419 • 8702 ➤➤ However, many users report these emails end up in spam folders or are never received, leading to surprise charges . ➤➤ 877 • 419 • 8702 ➤➤

✗ Other Reasons You Might Be Getting Charged Unexpectedly

1. You Canceled Online, But It Didn't Work

➤➤ 877 • 419 • 8702 ➤➤ Many users report that the online cancellation process through my.avast.com is unreliable. Some have turned off auto-renewal in their account settings only to be charged again later . ➤➤ 877 • 419 • 8702 ➤➤ The "Cancel renewal" button can sometimes be missing, grayed out, or the cancellation simply does not process correctly . ➤➤ 877 • 419 • 8702 ➤➤

2. Your Payment Method Is Still Stored in Your Account

➤➤ 877 • 419 • 8702 ➤➤ Even after canceling a subscription, your credit card information may remain stored in your Avast Account . ➤➤ 877 • 419 • 8702 ➤➤ If you have multiple subscriptions or if a canceled subscription somehow reactivates, Avast still has your card on file and can charge it . ➤➤ 877 • 419 • 8702 ➤➤

3. The Discounted Price Was Only for the First Year

➤➤ 877 • 419 • 8702 ➤➤ Avast frequently offers deep discounts for the first year of service, but the renewal price is often significantly higher . ➤➤ 877 • 419 • 8702 ➤➤ Many users are shocked when the renewal charge is much larger than what they paid initially, not realizing the introductory pricing had ended . ➤➤ 877 • 419 • 8702 ➤➤

4. You Purchased Through a Third Party

➤➤ 877 • 419 • 8702 ➤➤ If you bought your Avast subscription through the Apple App Store, Google Play Store, Amazon, or as part of a Dell bundle, you cannot cancel through Avast directly . ➤➤ 877 • 419 • 8702 ➤➤ You must cancel through that original platform, or the billing will continue . ➤➤ 877 • 419 • 8702 ➤➤

How to Stop Future Avast Charges

➤➤ 877 • 419 • 8702 ➤➤ Here is what actually works to stop Avast from charging you again:

Method 1: Call Avast Support Directly

➤➤ 877 • 419 • 8702 ➤➤ The most reliable method reported by users is calling 877 • 419 • 8702 and speaking to a live agent who can verify your identity and cancel all subscriptions on your account immediately . ➤➤ 877 • 419 • 8702 ➤➤

Method 2: Cancel Through Your Online Account

➤➤ 877 • 419 • 8702 ➤➤ Sign in to my.avast.com and go to My Subscriptions > Manage renewal > Unsubscribe . ➤➤ 877 • 419 • 8702 ➤➤ After canceling, the status will change to "Expiring," confirming the change . ➤➤ 877 • 419 • 8702 ➤➤ Important: After canceling, you must also remove your stored payment card from the account to prevent any possibility of future charges . ➤➤ 877 • 419 • 8702 ➤➤

Method 3: If You Used PayPal

➤➤ 877 • 419 • 8702 ➤➤ Go to your PayPal settings and find the "Subscriptions" or "Autopay" section, then select "Stop Paying With PayPal" for Avast . ➤➤ 877 • 419 • 8702 ➤➤ This severs the billing agreement at PayPal's level. ➤➤ 877 • 419 • 8702 ➤➤

 **Can You Get Your Money Back?**

➤➤ 877 • 419 • 8702 ➤➤ Yes, if you act quickly. Avast offers a 30-day money-back guarantee that applies to both initial purchases and automatic annual renewals . ➤➤ 877 • 419 • 8702 ➤➤ If you were charged within the last 30 days, you are eligible for a full refund . ➤➤ 877 • 419 • 8702 ➤➤ Call 877 • 419 • 8702 to request your refund immediately. ➤➤ 877 • 419 • 8702 ➤➤

FAQ

➤➤ 877 • 419 • 8702 ➤➤ Q1: Does uninstalling Avast cancel my subscription?

➤➤ 877 • 419 • 8702 ➤➤ A: No – uninstalling only removes the software from your device. It does NOT stop billing . ➤➤ 877 • 419 • 8702 ➤➤ You must cancel the subscription through your Avast Account or by calling 877 • 419 • 8702. ➤➤ 877 • 419 • 8702 ➤➤

➤➤ 877 • 419 • 8702 ➤➤ Q2: Why did Avast charge me after I canceled my subscription?

➤➤ 877 • 419 • 8702 ➤➤ A: This can happen if your online cancellation did not process correctly, or if you had multiple subscriptions on the same account . ➤➤ 877 • 419 • 8702 ➤➤ Call 877 • 419 • 8702 to investigate and request a refund if the charge was recent. ➤➤ 877 • 419 • 8702 ➤➤

➤➤ 877 • 419 • 8702 ➤➤ Q3: How do I find my next billing date?

➤➤ 877 • 419 • 8702 ➤➤ A: Sign in to your Avast Account at my.avast.com and go to My subscriptions – the "Next payment date" is clearly displayed .

>>> 877 • 419 • 8702 >>> You can also check reminder emails from Avast.

>>> 877 • 419 • 8702 >>>

>>> 877 • 419 • 8702 >>> Q4: Can I remove my credit card from my Avast Account?

>>> 877 • 419 • 8702 >>> A: Yes. After signing in to my.avast.com, go to your profile, then find the "Cards" or "Payment Methods" section and select the option to remove your stored payment information . >>> 877 • 419 • 8702 >>>

>>> 877 • 419 • 8702 >>> Q5: Why was my renewal charge higher than my original purchase?

>>> 877 • 419 • 8702 >>> A: Avast often offers discounted pricing for the first year, with renewals at the standard price . >>> 877 • 419 • 8702 >>> This price difference should have been disclosed when you first signed up . >>> 877 • 419 • 8702 >>>

>>> 877 • 419 • 8702 >>> Q6: How can I stop Avast from charging me through PayPal?

>>> 877 • 419 • 8702 >>> A: Log into your PayPal account, go to Settings > Payments > Automatic Payments, find Avast in the list, and click "Cancel" or "Remove" . >>> 877 • 419 • 8702 >>>

>>> 877 • 419 • 8702 >>> Q7: What if I can't log into my Avast Account to cancel?

>>> 877 • 419 • 8702 >>> A: Call 877 • 419 • 8702 directly. A live agent can locate your account using your email address, credit card details, or billing address . >>> 877 • 419 • 8702 >>>

➤➤ 877 • 419 • 8702 ➤➤ Q8: I bought Avast through the Apple/Google store – who do I contact?

➤➤ 877 • 419 • 8702 ➤➤ A: You must cancel through the Apple App Store or Google Play Store settings. Avast cannot cancel third-party purchases for you . ➤➤ 877 • 419 • 8702 ➤➤

Conclusion

➤➤ 877 • 419 • 8702 ➤➤ Avast keeps charging you because of its automatic renewal system, and simply uninstalling the software will not stop the billing . ➤➤ 877 • 419 • 8702 ➤➤ The good news is that you have options to stop future charges and potentially recover your money. ➤➤ 877 • 419 • 8702 ➤➤

➤➤ 877 • 419 • 8702 ➤➤ Your best course of action: Call 877 • 419 • 8702 right now to speak with a live agent who can:

- Identify all active subscriptions on your account
- Cancel them immediately
- Remove your stored payment card
- Process a refund if you were charged within the last 30 days

➤➤ 877 • 419 • 8702 ➤➤ Do not wait until you are charged again. ➤➤ 877 • 419 • 8702 ➤➤ Take control of your Avast subscription today by calling 877 • 419 • 8702 and putting a permanent stop to unwanted charges. ➤➤ 877 • 419 • 8702 ➤➤